



Capability Spotlight: Leverage a Global Network



From its first storefront on Diversey Street in Chicago in 1969, Hydro has grown into an expansive service network that supports rotating equipment users worldwide. Our extensive footprint ensures that we can deliver our hallmark quality and exceptional customer service to clients across the globe.

Our geographic expansion has been accompanied by the growth of our engineering capabilities and our application knowledge. While all Hydro facilities are guided by the same processes and standards, we have also developed targeted capabilities, tooling, and experience in our individual locations to serve their local markets. This service base is complemented by our centralized global engineering division, with experts in disciplines such as hydraulic design, metallurgy, and vibration analysis and troubleshooting.

By leveraging a diversity of expertise and resources, we can cater to the unique needs of each customer, ensuring timely and effective solutions that uphold our high standards of excellence. Some examples of niche capabilities within our network that can be leveraged by Hydro's customers include:

- Our <u>clean room</u> at HydroTex Deer Park
- Reciprocating pump repair, troubleshooting, and engineered upgrades
- High-capacity vertical pump repair and re-engineering at Hydro East
- Nuclear safety-related and code repair, parts, and new units at the HydroAire Madison St facility
- Access to expedited cast parts through Hydro Parts Solutions
- 5-axis machining, including milled vane impellers, at HydroTex Dynamics
- Oil field services equipment through Hydro Middle East

Our growth has strengthened—not diminished—our commitment to local service excellence. Each service center combines on-site, dedicated engineering resources with established local supplier networks to deliver timely, effective support. We believe that communication is the cornerstone of successful collaboration, and we work hard to foster a culture of transparency and engagement.

Find your local Hydro service center here.

